

MAINTENANCE and PREMIUM SUPPORT PROGRAMMES

TYPE OF SERVICES	LF-PRO SOLUTION PACKAGE	DESIGNJET (COMMERCIAL)	DESIGNJET (TECHNICAL)	DESIGNJET (MID-SIZE PHOTO)	LASERJET (MID-RANGE)	ONYX RIP SOFTWARE
HEALTH-CHECK INSPECTION	S\$40.00 per call <ul style="list-style-type: none"> No HW service involved. Firmware update. Software update. Check on wear and tears parts. Service advices. 	S\$40.00 per call <ul style="list-style-type: none"> No HW service involved. Firmware update. Check on wear and tears parts. Service advices. S\$150.00 per year <ul style="list-style-type: none"> 4 visits a year 	S\$40.00 per call <ul style="list-style-type: none"> No HW service involved. Firmware update. Check on wear and tears parts. Service advices. S\$150.00 per year <ul style="list-style-type: none"> 4 visits a year 	S\$40.00 per call <ul style="list-style-type: none"> No HW service involved. Firmware update. Check on wear and tears parts. Service advices. S\$150.00 per year <ul style="list-style-type: none"> 4 visits a year 	S\$40.00 per call <ul style="list-style-type: none"> No HW service involved. Firmware update. Check on wear and tears parts. Service advices. S\$120.00 per year <ul style="list-style-type: none"> 4 visits a year 	(N.A for LF-PRO Solutions users.) S\$40.00 per call <ul style="list-style-type: none"> No HW service involved. Version update. S\$120.00 per year <ul style="list-style-type: none"> 4 visits a year
PREVENTIVE MAINTENANCE		S\$95.00 per call + parts <ul style="list-style-type: none"> Health-check inspection. Hardware cleaning. Service advices. S\$350.00 per year + parts <ul style="list-style-type: none"> 4 visits a year 	S\$95.00 per call + parts <ul style="list-style-type: none"> Health-check inspection. Hardware cleaning. Service advices. S\$350.00 per year + parts <ul style="list-style-type: none"> 4 visits a year 	S\$95.00 per call + parts <ul style="list-style-type: none"> Health-check inspection. Hardware cleaning. Service advices. S\$350.00 per year + parts <ul style="list-style-type: none"> 4 visits a year 	<ul style="list-style-type: none"> Health-check inspection. Hardware cleaning. Service advices. 	
PREVENTIVE MAINTENANCE PLUS		S\$95.00 per call + parts <ul style="list-style-type: none"> Preventive Maintenance activities. Maintenance kits replacement. S\$400.00 per year + parts <ul style="list-style-type: none"> 4 visits a year 	S\$95.00 per call + parts <ul style="list-style-type: none"> Preventive Maintenance activities. Maintenance kits replacement. S\$400.00 per year + parts <ul style="list-style-type: none"> 4 visits a year 	S\$95.00 per call + parts <ul style="list-style-type: none"> Preventive Maintenance activities. Maintenance kits replacement. S\$400.00 per year + parts <ul style="list-style-type: none"> 4 visits a year 	S\$70.00 per call + parts <ul style="list-style-type: none"> Preventive Maintenance activities. Maintenance kits replacement. S\$250.00 per year + parts <ul style="list-style-type: none"> 4 visits a year 	
PREVENTIVE MAINTENANCE PREMIUM					S\$ (Please call for price) <ul style="list-style-type: none"> Preventive Maintenance Plus activities. Free one Maintenance kits. Two years, 8 visits. 	
BREAK-FIX REPAIRS	S\$140.00 per call + parts <ul style="list-style-type: none"> Health-check inspection. Hardware cleaning. Maintenance kits replacement. Service advices. S\$700.00 per year + parts <ul style="list-style-type: none"> 4 visits a year 	S\$140.00 per call + parts <ul style="list-style-type: none"> Health-check inspection. Hardware cleaning. Maintenance kits replacement. Service advices. S\$400.00 per year + parts <ul style="list-style-type: none"> 4 visits a year 	S\$140.00 per call + parts <ul style="list-style-type: none"> Health-check inspection. Hardware cleaning. Maintenance kits replacement. Service advices. S\$500.00 per year + parts <ul style="list-style-type: none"> 4 visits a year 	S\$140.00 per call + parts <ul style="list-style-type: none"> Health-check inspection. Hardware cleaning. Maintenance kits replacement. Service advices. S\$500.00 per year + parts <ul style="list-style-type: none"> 4 visits a year 	S\$90.00 per call + parts <ul style="list-style-type: none"> Health-check inspection. Hardware cleaning. Maintenance kits replacement. Service advices. S\$320.00 per year + parts <ul style="list-style-type: none"> 4 visits a year 	
EMERGENCY REPAIRS	S\$ (Please call for price) <ul style="list-style-type: none"> 4 hours response. 6 calls per year. 	S\$ (Please call for price) <ul style="list-style-type: none"> 4 hours response. 6 calls per year. 	S\$ (Please call for price) <ul style="list-style-type: none"> 4 hours response. 6 calls per year. 	S\$ (Please call for price) <ul style="list-style-type: none"> 4 hours response. 6 calls per year. 	S\$ (Please call for price) <ul style="list-style-type: none"> 4 hours response. 6 calls per year. 	S\$ (Please call for price) <ul style="list-style-type: none"> 4 hours response. 6 calls per year.